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# MAJOR FAMILY LAW SERVICES AND WAITING TIMES

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January 2019



**Family Law**  
**PATHWAYS**  
**NETWORK**

**SOUTH**  
**AUSTRALIA**

## FAMILY DISPUTE RESOLUTION – WAITING TIMES JANUARY 2019

Please note waiting times are *after* intake has been completed and forms received from *both parties*.

Suburb	Organisation	Phone	Approximate Waiting period - Intake
Adelaide	Centacare Adelaide	8215 6700 or 1800 114040	4- 6 weeks  Mon 9am – 5pm Tue – 9am – 5pm Wed 9am – 5pm Thu – 9am – 5pm Fri – 9am – 5pm Usually alternate Wed or Thu until 9pm.
	Adelaide FRC, Relationships Australia	8419 2000	8 – 10 weeks
	FDR Legal Services Commission	8111 5534  <a href="mailto:FDRsecretary@lsc.sa.gov.au">FDRsecretary@lsc.sa.gov.au</a>  General enquiries about FDR (for parties not currently represented) should be made by calling the Legal Help Line on 1300 366 424	By arrangement with lawyer. At least one party must be on a grant of legal aid and funded for a FDR Conference.  Parties can attend by telephone link if not feasible to attend in person.  Conferences are held Monday to Friday at 9.30am and 1.30pm by prior arrangement.  <b>Current wait time</b> for a pre-litigation FDR Conference is about 12-16 weeks.  Court ordered conferences are usually given a set date by the Court.
Western Suburbs	Relationships Australia, Port Adelaide	8340 2022	8 – 10 weeks
	Anglicare, Hindmarsh	8301 4200	6-8 weeks  Mon – Fri – 9am - 5pm
Southern Suburbs	Relationships Australia, Marion,	8377 5400	8 – 10 weeks
	Noarlunga FRC, Uniting Communities	8202 5200	4-5 weeks
	Marion Outreach Site		4-5 weeks
	Aldinga Outreach Site		4-5 weeks

	Victor Harbour Outreach Site (every Tuesday)		4-5 weeks
	Kangaroo Island Outreach Site (one Monday per month)		No wait time
	Anglicare, Noarlunga	8301 4200	6-8 weeks Mon – Fri – 9am - 5pm
	Legal Services Commission Noarlunga	8111 5534 <a href="mailto:FDRsecretary@lsc.sa.gov.au">FDRsecretary@lsc.sa.gov.au</a> General enquiries about FDR (for parties not currently represented) should be made by calling the Legal Help Line on 1300 366 424	By arrangement with lawyer. At least one party must be on a grant of legal aid and funded for a FDR Conference.  Parties can attend by telephone link if not feasible to attend in person.  Conferences are held Monday to Friday at 9.30am and 1.30pm by prior arrangement.  <b>Current wait time</b> for a pre-litigation FDR Conference is about 12-16 weeks.  Court ordered conferences are usually given a set date by the Court.
<b>Northern Suburbs</b>	Salisbury FRC, Relationships Australia	8255 3323/8250 6600	8-10 weeks
	Elizabeth FRC Relationship Australia		8-10 weeks
	Nuriootpa Outreach Site (2 <sup>nd</sup> and 4 <sup>th</sup> Monday each month)		3 – 4 months
	Anglicare, Elizabeth	8301 4200	6-8 weeks Mon – Fri – 9am - 5pm
	Relationships Australia Ridgehaven	8396 4237	Not taking new clients at present
	Centacare Salisbury	Book via Adelaide office 8215 6700	4-6 weeks Tue – 9am – 5pm Wed – 9am - 5pm
<b>Murray Bridge</b>	Centacare Adelaide	8531 8888	4-6 weeks

	Murray Bridge		Mondays only
Regional North	Port Augusta FRC, Centacare CDPP	8641 0432	Please contact service
	Port Pirie Centacare Outreach Site		Please contact service
	Port Lincoln Centacare Outreach Site		Please contact service
	Regional FDR Centacare CDPP	8638 2100	Please contact service
	Legal Services Commission, Whyalla	8111 5534  <a href="mailto:FDRsecretary@lsc.sa.gov.au">FDRsecretary@lsc.sa.gov.au</a>  General enquiries about FDR (for parties not currently represented) should be made by calling the Legal Help Line on 1300 366 424	By arrangement with lawyer. At least one party must be on a grant of legal aid and funded for a FDR Conference.  Parties can attend by telephone link if not feasible to attend in person.  Conferences are held Monday to Friday at 9.30am and 1.30pm by prior arrangement.  <b>Current wait time</b> for a pre-litigation FDR Conference is about 12-16 weeks.  Court ordered conferences are usually given a set date by the Court.
South East	Mount Gambier FRC, AC Care	8721 3500	6- 8 weeks
	Centacare, Mount Gambier	8724 0500	6-8 weeks  Generally two days per month 9am to 5pm. Days vary
Riverland	Relationships Australia, Berri	8582 4122 Mon – 9am-5pm Tue – 9am-5pm Wed – 1pm – 9pm Thu – 9am-5pm Fri – 9am-5pm	2-4 weeks

## CHILDREN'S CONTACT SERVICE – WAITING TIMES JANUARY 2019

**\*Please note waiting times are *after* intake has been completed and forms received from *both parties*\***

Suburb	Organisation	Phone	Changeovers	Supervised Contact
<b>Adelaide</b>	Relationships Australia Campbelltown  (intakes are conducted at Frome Street)	8223 4566	<b>Wait: 4-6 weeks</b>  Week 1: Saturdays and Sundays 10am, 10.15am, 2pm, 4.30pm, 4.45pm and 5pm.  Week 2: No service	<b>Wait: 12 weeks</b>  Week 1 : Saturdays & Sunday (sessions last 1.45 hours): 10:30am to 12.15pm & 2.15pm to 4pm.  Week 2: Saturdays only (sessions last 1.5 hours): 10am to 11.30am, 1.15pm to 2.45pm and 3.15pm to 4.45pm
<b>West</b>	Relationships Australia Hindmarsh	8245 8100  <u>(Intakes not likely to be available for a few weeks)</u>	<b>Wait: 4-6 weeks</b>  Fridays (weekly): At 5pm Saturdays (weekly) and Sundays (fortnightly) : 10am, 10.15am, 2pm, 4.30pm, 4.45pm & 5pm <b>Closed Sunday fortnightly but can offer changeovers at Campbelltown CCS</b>	<b>Wait: 12 weeks</b> Sessions last 1.45 hours.  Thursdays (weekly): sessions offered between 9.30am and 5.30pm.  Saturdays (weekly): 10.30am to 12.15pm and 2.15pm to 4pm  Sundays (fortnightly): 10.30am to 12.15pm and 2.15pm to 4pm.  <b>Also offers Kids Connect Playgroup</b>
<b>Southern Suburbs</b>	Anglicare , Noarlunga	8392 3170	<b>Wait: 3-4 weeks (processing and intake time)</b>  Fridays (alternate): 4pm - 5pm Saturday (weekly): 9:45 - 11:45 and 1:15 - 4:30 pm Sunday: 3:30pm to 6pm	<b>Wait: 6-8 weeks</b>  Alternate Saturdays: 9:45am, 1:15pm, 3pm Alternate Sundays: 3:30pm
<b>Northern Suburbs</b>	Relationships Australia <u>Northern CCS</u> ( located at Elizabeth )	8255 3323	<b>Wait: 6-8 weeks</b>  Fridays: Wk 1 3pm-6pm Wk 2 11am- 6pm Saturdays 10am- 5pm Alternate Sundays 10am-5.30pm	<b>Wait: 4-5 months</b>  Visits run for 1.5 hours Saturdays 10am- 5pm

			Monday Wk 1 : 10am -12pm Wk 2 : 10am -2pm	Alternate Sundays to be negotiated between 10am- 5pm  Some Mondays and Fridays may be available for children under 5.  <b>Also offers Kids Connect</b>
<b>Hills</b>	Anglicare, Mt Barker	8392 3170	<b>Wait: 3-4 weeks (processing and intake time only)</b> Alternate Saturdays: 8:30am-4pm. No Sundays.	<b>Wait: 6-8 weeks</b> Alternate Saturdays: 9:45am, 1:15pm, 3pm
<b>Regional North</b>	UCWCSA Whyalla	8649 0800	<b>Wait: 2- 4 weeks</b>	<b>Wait- 2-4 weeks</b>
	UCWCSA Port Augusta	Client must attend Building Connections seminar prior to commencing service	<b>Wait: 2-4 weeks</b>	<b>Wait: 2-4 weeks</b>
<b>South East</b>	AC Care Mt Gambier	8721 3500	<b>Wait: Minimal</b> Fridays: 3pm to 5:30pm Saturdays & Sundays: 9am to 5:30pm	<b>Wait: 2-3 weeks</b> Saturdays & Sundays: By arrangement.
	AC Care Millicent	(Minimal wait for intake)	<b>Wait:</b> Alternate weekends by arrangement- <b>minimal wait</b>	<b>Wait:</b> Alternate weekends by arrangement- <b>minimal wait</b>
<b>Riverland</b>	Relationships Australia Berri	8582 4122	<b>Wait: Minimal</b> Weekdays by arrangement Sat – 10am to 5pm Sun – 12.30pm – 5pm	<b>Wait: Minimal</b> Sat – 10.30am to 12.30pm or 2pm to 4pm Sun – 2pm to 4pm

## FAMILY RELATIONSHIP COUNSELLING – WAITING TIMES JANUARY 2019

Area	Service & Organisation	Phone	Counselling Times	Waiting Time
<b>Adelaide / Central</b>	Uniting Communities	8205 5190	Mon 9am-5pm Tues 9am – 5pm Wed 9am to 6.30pm Thurs 9am-5pm Friday 9am – 5pm	4 - 6 weeks
	Relationships Australia	8223 4566	Mon- 9am-5pm Tue – 9am – 5pm Wed - 9am-9pm Thu – 9am - 9pm	10 weeks
	Centacare Adelaide	8215 6700	Mon– 9am – 5pm Tue – 9am – 5pm Wed – 9am – 9pm Thu – 9am – 9pm Fri – 9am - 5pm	4-6 weeks
	Centacare Gilles Plains	8215 6700	Mon – 9am – 5pm Tue – 9am - 5pm	4 weeks
	Lutheran Community Care, Blair Athol	8269 9300	Mon-Fri 9am-5pm	2-3weeks
	Lutheran Community Care, Magill	8331 3111	Tue – Thu - 9am-5pm	2 weeks
<b>Western Suburbs</b>	Relationships Australia, Port Adelaide	8340 2022	Mon- 9am-5pm Tues - 9am-9pm Wed – 9am – 5pm Thu – 9am – 5pm Fri – 9am - 5pm	6 weeks
	Anglicare, Hindmarsh – Family Counselling	8301 4200	Mon – 9am – 5pm Tue – 9am – 5pm Wed – 9am – 5pm Thu – 9am - 5pm	Waitlist presently closed
	Anglicare, Hindmarsh – Mens Counselling	8301 4200	Mon – 9am – 5pm Tue – 9am – 5pm Wed 9am – 5pm Thu – 9am - 5pm	No present availability
<b>Northern Suburbs</b>	Relationships Australia, Salisbury	8250 6600	Mon - 9am – 5pm Tue – 9am – 5pm Wed – 9am – 5pm Thu – 9am – 5pm Fri – 9am - 5pm	8 – 10 weeks

	Relationships Australia, Elizabeth	8255 3323		Not presently available
	Relationships Australia, Ridgehaven	8396 4237		Not presently available
	Centacare, Elizabeth	8252 2311	Mon – 9am – 5pm Tue – 9am – 5pm (alternate weeks only)	2-4 weeks
<b>Southern Suburbs</b>	Uniting Communities, Christies Beach	8205 5190 (book via city office)	Mon 9am – 5pm Tues 9am to 5pm Wed 9am – 5pm Thurs 9am – 5pm Fri 9am – 5pm	4 – 6 weeks
	Relationships Australia, Marion	8377 5400	Mon, Wed and Fri 9am-5pm Tues & Thurs 1pm-9pm	4-6 weeks
	Centacare Aldinga	8557 9050	Mon – 9am – 5pm Tue – 9am – 5pm Wed – 9am – 5pm Thu – 9am – 5pm Fri – 9am - 5pm	3-4 weeks
	Centacare Goolwa	8557 9050	Tue – 9am-5pm	4 weeks
	Anglicare, Noarlunga (Family Counselling)	8392 3100	Mon 9am – 5pm Wed – 9am – 7.30pm Thu – 9am – 7.30pm	Waitlist presently closed
	Anglicare, Noarlunga (Men’s Counselling)	8392 3100	Mon – 9am – 5pm Wed – 9am – 7.30pm Thu – 9am – 7.30pm	No present availability
<b>Barossa</b>	Lutheran Community Care, Nuriootpa	8562 2688	Mon - 9am – 5pm Wed - 9am – 6pm	1-2 weeks
<b>Murray Bridge</b>	Uniting Communities	8535 6800	Thurs 9am - 5pm	4 - 6 weeks
	Centacare	8531 8888	Mon – 9am – 5pm Tue – 9am - 5pm	4 weeks
	Lutheran Community Care	8531 3644	Thu – 9am – 5pm Fri – 9am - 5pm	4 – 6 weeks
<b>South East</b>	Centacare Mount Gambier	8724 0500	Mon – 9am – 5pm Tue – 9am – 5pm Wed – 9am – 5pm Thu – 9am - 5pm	4- 6 weeks
	AC Care, Mount Gambier	8721 3500	Mon-Wed 9am-5pm	2-4 weeks



			Thursday also 5-7pm by appointment	
<b>Riverland</b>	Relationships Australia, Berri	8582 4122	Mon – 9am – 5pm Tues – 9am – 5pm Wed – 1pm – 9pm Thu – 9am – 5pm Fri – 9am – 5pm	2 - 4 weeks